



# ANGELES IPA MANAGEMENT CONTACTS

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## GENERAL ADDRESS AND CONTACT INFORMATION

Angeles IPA  
C/O SynerMed Inc.  
P. O. Box 2002  
Monterey Park, CA 91754

Angeles IPA Main Phone Line: (213) 406-2840  
Main Fax Line: (213) 830-1800

Provider Web Portal: [www.synermedconnect.com](http://www.synermedconnect.com)  
SynerMed Web Site: [www.isynermed.com](http://www.isynermed.com)

## DEPARTMENTAL CONTACT INFORMATION

DEPARTMENT/CATEGORY	CONTACT	EMAIL	PHONE	FAX
ACCOUNTING/CAPITATION	<i>Accounting Department</i>	<a href="mailto:Accounting@isynermed.com">Accounting@isynermed.com</a>	(213) 406-2840 Option #6	(213) 830-1833
AUTHORIZATIONS <i>New Submissions</i>	<i>Angeles IPA UM Department</i>	<a href="mailto:AngelesAuths@isynermed.com">AngelesAuths@isynermed.com</a>	(213) 406-2841	(213) 830-1802
CASE MANAGEMENT In Patient Admissions	<i>Angeles IPA Case Management Department</i>	<a href="mailto:AngelesCM@isynermed.com">AngelesCM@isynermed.com</a>	(213) 406-2842	(213) 830-1807
CLAIMS INQUIRIES, AUTH STATUS, GENERAL CUSTOMER SERVICE QUESTIONS	<i>Customer Service Department</i>	<a href="mailto:CSR@isynermed.com">CSR@isynermed.com</a>	(213) 406-2830	(213) 830-1801
CREDENTIALING	<i>Credentialing Department</i>	<a href="mailto:Credentialing@isynermed.com">Credentialing@isynermed.com</a>	(213) 406-2843 Option #2	(213) 830-1815
ELIGIBILITY INFORMATION	<i>Eligibility Department</i>	<a href="mailto:Eligibility@isynermed.com">Eligibility@isynermed.com</a>	(213) 406-2832	(213) 830-1828
ENROLLMENT SUPPORT	<i>Enrollment Support Department</i>	<a href="mailto:Enrollment@isynermed.com">Enrollment@isynermed.com</a>	(213) 406-2831	(213) 830-1827
INTERNET ACCESS/ELECTRONIC CLAIM SUBMISSION <a href="http://www.SynerMedConnect.com">www.SynerMedConnect.com</a>	<i>E-Services Support Team</i>	<a href="mailto:Infodesk@isynermed.com">Infodesk@isynermed.com</a>	(213) 406-2833	(213) 572-3800
PHYSICIAN MARKETING	<i>Gina Zwick</i>	<a href="mailto:gzwick@isynermed.com">gzwick@isynermed.com</a>	(213) 406-2843 Option #3	(213) 830-1826
PROVIDER SPECIFIC QUESTIONS AND GENERAL IPA INFORMATION	<i>Maria Brightman</i> Client Network Administrator	<a href="mailto:AngelesInfo@isynermed.com">AngelesInfo@isynermed.com</a>	(213) 406-2843 Option #1	(213) 830-1813