

Mid-County Physicians Medical Group

MANAGEMENT CONTACTS

UPDATED: 05/14/2007



GENERAL ADDRESS AND CONTACT INFORMATION

<p>Mid-County Physicians Medical Group</p> <p>SynerMed - San Diego Office 4560 Alvarado Canyon Rd, Suite 2A San Diego, CA 92120</p> <p>Claims Correspondence C/O SynerMed Inc. P. O. Box 2002 Monterey Park, CA 91754</p>	<p>Main Phone Line: (619) 684-4972 Main Fax Line: (619) 684-4988</p> <p>Provider Web Portal: www.synermedconnect.com SynerMed Web Site: www.isynermed.com</p>
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DEPARTMENTAL CONTACT INFORMATION

DEPARTMENT/CATEGORY	CONTACT	EMAIL	PHONE	FAX
ACCOUNTING / CAPITATION	<i>ACCOUNTING DEPARTMENT</i>	Accounting@isynermed.com	(619) 684-4972 OPTION #6	(213) 830-1833
AUTHORIZATIONS	<i>Mid-County Utilization Team</i>	MidCountyAuths@isynermed.com	(619) 684-4973	(866) 575-4311
CASE MANAGEMENT	<i>Mid-County Case Management Team</i>	MidCountyCM@isynermed.com	(619) 684-4974	(213) 830-1832
CLAIMS INQUIRIES, AUTHORIZATION STATUS, GENERAL CUSTOMER SERVICE QUESTIONS	<i>Customer Service Department</i>	CSR@isynermed.com	(619) 684-4989	(213) 830-1801
CREDENTIALING	<i>Credentialing Department</i>	Credentialing@isynermed.com	(619) 684-4975 OPTION #2	(213) 830-1815
ELIGIBILITY INFORMATION	<i>Eligibility Department</i>	Eligibility@isynermed.com	(619) 684-4990	(213) 830-1828
ENROLLMENT SUPPORT	<i>Enrollment Support Team</i>	Enrollment@isynermed.com	(619) 684-4972 EXT# 4099	(213) 830-1827
INTERNET ACCESS/ELECTRONIC CLAIMS www.SynerMedConnect.com	<i>E-Services Support Team</i>	Infodesk@isynermed.com	(619) 684-4972 EXT# 4097	(213) 572-3800
PROVIDER RELATIONS / CONTRACTING	<i>Jose Hernandez</i> Client Network Administrator	MidCountyInfo@isynermed.com	(619) 684-4975 OPTION #1	(619) 684-4988