

MANAGEMENT CONTACTS



(UPDATED:

GENERAL ADDRESS AND CONTACT INFORMATION

<p>Multi Cultural IPA</p> <p>SynerMed – San Diego Office 4560 Alvarado Canyon Rd, Suite 2A San Diego, CA 92120</p> <p>Claims Correspondence C/O SynerMed Inc. P. O. Box 2002 Monterey Park, CA 91754</p>	<p>Main Phone Line: (619) 684-4976 General Fax Line: (619) 684-4988</p> <p>Provider Web Portal: www.synermedconnect.com SynerMed Web Site: www.isynermed.com</p>
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DEPARTMENTAL CONTACT INFORMATION

DEPARTMENT/CATEGORY	CONTACT	EMAIL	PHONE	FAX
ACCOUNTING / CAPITATION	<i>Accounting Department</i>	Accounting@isynermed.com	(619) 684-4976 Option #6	(213) 830-1833
AUTHORIZATIONS <i>New Submissions</i>	<i>Multicultural Utilization Management Team</i>	MultiCultAuths@isynermed.com	(619) 684-4977	(866) 763-2759
CASE MANAGEMENT <i>Inpatient Admissions</i>	<i>Multicultural Case Management Team</i>	MultiCultCM@isynermed.com	(619) 684-4978	(213) 830-1832
CLAIMS INQUIRIES, AUTHORIZATION STATUS, GENERAL CUSTOMER SERVICE QUESTIONS	<i>Customer Service Department</i>	CSR@isynermed.com	(619) 684-4989	(213) 830-1801
CREDENTIALING	<i>Credentialing Department</i>	Credentialing@isynermed.com	(619) 684-4979 Option #2	(213) 830-1815
ELIGIBILITY INFORMATION	<i>Eligibility Department</i>	Eligibility@isynermed.com	(619) 684-4990	(213) 830-1828
ENROLLMENT SUPPORT	<i>Enrollment Support Team</i>	Enrollment@isynermed.com	(619) 684-4976 EXT# 4099	(213) 830-1827
INTERNET ACCESS / ELECTRONIC CLAIMS SUBMISSIONS www.SynerMedConnect.com	<i>E-Services Support Team</i>	Infodesk@isynermed.com	(619) 684-4976 EXT# 4097	(213) 572-3800
MARKETING	Edit Gonzalez Provider Marketing Manager	egonzalez@isynermed.com	(619) 684-4982	(619) 684-4988
PROVIDER RELATIONS / CONTRACTING	Patty Pulido Provider Services Representative I	ppulido@isynermed.com	(619) 684-4986	(619) 684-4988