



PACIFIC ALLIANCE
MEDICAL GROUP

MANAGEMENT CONTACTS



UPDATED: 05/09/2007

GENERAL ADDRESS AND CONTACT INFORMATION

<p>Pacific Alliance Medical Group C/O SynerMed Inc. P. O. Box 2002 Monterey Park, CA 91754</p>	<p>PAMG Main Phone Line: (213) 406-2855 Main Fax Line: (213) 830-1800</p> <p>Provider Web Portal: www.synermedconnect.com SynerMed Web Site: www.isynermed.com</p>
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DEPARTMENTAL CONTACT INFORMATION

DEPARTMENT/CATEGORY	CONTACT	EMAIL	PHONE	FAX
ACCOUNTING / CAPITATION	<i>Accounting Department</i>	Accounting@isynermed.com	(213) 406-2855 Option #6	(213) 830-1833
AUTHORIZATIONS <i>New Authorizations</i>	<i>PAMG Utilization Management Team</i>	PAMGAuths@isynermed.com	(213) 406-2856	(213) 830-1816
CASE MANAGEMENT	<i>PAMG Case Management Team</i>	PAMGCM@isynermed.com	(213) 406-2857	(213) 830-1835
CLAIMS INQUIRIES, AUTHORIZATION STATUS, CUSTOMER SERVICE QUESTIONS	<i>Customer Service Department</i>	CSR@isynermed.com	(213) 406-2830	(213) 830-1801
CREDENTIALING	<i>Credentialing Department</i>	Credentialing@isynermed.com	(213) 406-2858 Option #2	(213) 830-1815
ELIGIBILITY INFORMATION	<i>Eligibility Department</i>	Eligibility@isynermed.com	(213) 406-2832	(213) 830-1828
ENROLLMENT SUPPORT / MEMBER RETENTION	<i>Enrollment Support Department</i>	Enrollment@isynermed.com	(213) 406-2831 EXT# 4099	(213) 830-1827
INTERNET ACCESS / ELECTRONIC CLAIM SUBMISSION www.SynerMedConnect.com	<i>E- Services Support Team</i>	Infodesk@isynermed.com	(213) 406-2833	(213) 572-3800
PROVIDER SPECIFIC QUESTIONS AND GENERAL IPA INFORMATION	<i>Provider Services Department</i>	PAMGInfo@isynermed.com	(213) 406-2858 Option #1	(213) 830-1812